

Response to Request #4 to Produce

METER SERVICE REPORT		FORM 1267 (2-31-71)		METER LOCATION		COMPANY NUMBER		OIL CHANGE DATE/TIME		SIZE CO.		RATE	
HOUSE NO.	4221 W DIVERSEY AV.	FLOOR LOCATION				1520815		X2					
NAME	LARSEN FOUNDRY	METER LOCATION											
TYPE OF INSPECTION		SPRING	FALL	OTHER	INST. DRIVE	INSTALLED	REMOVED	RATIO	OIL DATE				
METER LEVEL		YES	NO	OIL	O.K.	LOW	DIRTY	OLD	OIL TYPE	DATE	NO.	AGE	YR
INDEX READING		METRETEK			V.C.			CAND					
DIFF. PRESSURE		SYSTEM			T.C.			DEFINED					
R.P.M.					DIFF. GAUGE								
					TUBING								

REMARKS
 CP402054-R
 STOP - C-4994834 W-9985218 V-204646 9-16-91 C
 START - C-0000002 U-0000020 V-204651 T=80
 C-0233819, U-2301713, V-434820 STOP

METER REMOVED 7-7-92

METER SERVICE REPORT		FORM 1267 (2-31-71)		METER LOCATION		COMPANY NUMBER		OIL CHANGE DATE/TIME		SIZE CO.		RATE	
HOUSE NO.	4221 W DIVERSEY AV.	FLOOR LOCATION				1520815		X2					
NAME	CHARLES E LARSEN	METER LOCATION											
TYPE OF INSPECTION		SPRING	FALL	OTHER	INST. DRIVE	INSTALLED	REMOVED	RATIO	OIL DATE				
METER LEVEL		YES	NO	OIL	O.K.	LOW	DIRTY	OLD	OIL TYPE	DATE	NO.	AGE	YR
INDEX READING		METRETEK			V.C.			CAND					
DIFF. PRESSURE		SYSTEM			T.C.			DEFINED					
R.P.M.					DIFF. GAUGE								
					TUBING								

METER SERVICE REPORT		FORM 1267 (2-31-71)		METER LOCATION		COMPANY NUMBER		OIL CHANGE DATE/TIME		SIZE CO.		RATE	
HOUSE NO.	4221 W DIVERSEY AV.	FLOOR LOCATION	10336			7811114		X2					
NAME	CHARLES E LARSEN	METER LOCATION				1686424		X2					
TYPE OF INSPECTION		SPRING	FALL	OTHER	INST. DRIVE	INSTALLED	REMOVED	RATIO	OIL DATE				
METER LEVEL		YES	NO	OIL	O.K.	LOW	DIRTY	OLD	OIL TYPE	DATE	NO.	AGE	YR
INDEX READING		METRETEK			V.C.			CAND					
DIFF. PRESSURE		SYSTEM			T.C.			DEFINED					
R.P.M.					DIFF. GAUGE								
					TUBING								

REMARKS
 V-515695, IND. 0250000, P-0000000, C-0000000 P=01.3/01.5 T=75 7-7-92
 V-669667 IND. 0404003 P-0035155 C-0035893 T=65 P=180/180 5-28-93
 P-Service call low compressor. meter OK Customer out production. 7-7-92
 V-736667 IND. 0808317 P-0123990 C-0127967 T=77/76 P=116/119 7-10-92
 (OVER)

Pending Orders		Initial Data		Invoice Base		App. Form		City Address	
Router/Case		Case ID		Case ID		Address		Completion	
Order Type		MTB MIN/EUROPE		Order Status		POSTED		Order Status	
No. of Stock		3		Spec. Date		00/00/2000		Spec. Date	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/2002		Time	
Employees		DISTRIBUTION		Time		12:00:00		Time	
ID		1		ID		1		ID	
Completion		5		Time		09/08/200			

Pending Orders		Invoice Info		Invoice Base		Accruals		Service Charges	
Remarks		App Details		Cost Info		Job Details		Completion	
Order Type	EMERGENCY	Order Status	POSTED	Order Date	POSTED	Order Date	POSTED	Order Date	POSTED
No. of Steps	1	Start Date	12/08/2001	Step No.	DAY 30	Start Date	12/08/2001	End Date	03/06/2001
Completion	5	DISTRIBUTION		Step No.	82 SMITH	Time	12:01:07	Time	12:11:35
Employee									
ID									
Competitor	CREW D-00062 FOUND LEAK AT								
Remarks	CONTROL REGULATOR HIGH VOLUME								
	STEEL MILL HERE VENTILATED								
Type	Material No.	Estimate No.	Estimate Name	Work Type	Completion Code	Current Rate			
6	168642	02		EMERGENCY INSIDE	COMPLETE	000100			
Select <input checked="" type="radio"/> WATER/HEAT Change <input type="radio"/> Appliances									
Appliance Code	Work Type	Unit Type	Status	Due OK					
WATER HEAT		NATURAL G							
Add Comments Post									

Printed Order	Initial Date	Initial Base	App Date	App Time	Initial Order
Remark Hist	App Data	Final Info	App Data	App Data	Completion

Remark Type	Remark Date	Remark Time	Employee	
COMPLETION	3/6/2001	1:11 PM	INTERFACE, MDS	C

CREW DATED: EDUND LEAK CONTROL REGULATOR HIGH VOLUME STEEL W/1
 HERE /VENTILATED SATE /NITE ISO SUP / LEFT /TTERS ON SITE WORK IN PROGRESS

SHOP	NXT	LPC	LST	CURRENT
4221 W DIVERSEY AV	FTY	CHGO RT2H BC35 D40 121079	CS2 194908-10002	
CHARLES E, LARSON *	(773) 772-9700T1		2/15T1	
ISSUED	COMPLETED			
DATE	CAT-CC-J/C	CAT-CC-J/C	TYPE	EMP SEQ APPT ARR V COMPLETION CODE 7
03-08-94	0092	0092	REGP	158 011 0855 8-COMPL
03-08-94	0092	0092	REGP	158 010 0850 8-COMPL
03-29-93	0062	0062	EMER	076 007 0837 8-COMPL
07-23-92	0069	0069	M/C	112 008 8-COMPL

SHOP	NXT	LPC	LST	CURRENT
4221	W DIVERSEY AV	FTY CHGO RT2H BC35 D40 121079	CS2 194908-10002	
CHARLES E, LARSON *		(773) 772-9700T1	2/15T1	
ISSUED		COMPLETED		
DATE	CAT-CC-J/C	CAT-CC-J/C	TYPE	EMP SEQ APPT ARR V COMPLETION CODE
s 03-08-94	0092	0092	REGP	158 011 0855 8-COMPL
03-08-94	0092	0092	REGP	158 010 0850 8-COMPL
03-29-93	0062	0062	EMER	076 007 0837 8-COMPL
07-23-92	0069	0069	M/C	112 008 8-COMPL

NO DETAIL FOR THIS ORDER AVAILABLE

SHOP	NXT	LPC	LST	CURRENT
4221	W DIVERSEY AV	FTY CHGO RT2H BC35 D40 121079	CS2 194908-10002	
CHARLES E, LARSON	*	(773) 772-9700T1	2/15T1	
ISSUED		COMPLETED		
DATE	CAT-CC-J/C	CAT-CC-J/C	TYPE	EMP SEQ APPT ARR V COMPLETION CODE 7
03-08-94	0092	0092	REGP	158 011 0855 8-COMPL
s 03-08-94	0092	0092	REGP	158 010 0850 8-COMPL
03-29-93	0062	0062	EMER	076 007 0837 8-COMPL
07-23-92	0069	0069	M/C	112 008 8-COMPL

NO DETAIL FOR THIS ORDER AVAILABLE

SHOP	NXT	LPC	LST	CURRENT
4221	W DIVERSEY AV	FTY CHGO RT2H BC35 D40 121079	CS2 194908-10002	
CHARLES E, LARSON	*	(773) 772-9700T1	2/15T1	
DATE	ISSUED	COMPLETED		
DATE	CAT-CC-J/C	CAT-CC-J/C	TYPE	EMP SEQ APPT ARRIV COMPLETION CODE
03-08-94	0092	0092	REGP	158 011 0855 8-COMPL
03-08-94	0092	0092	REGP	158 010 0850 8-COMPL
s 03-29-93	0062	0062	EMER	076 007 0837 8-COMPL
07-23-92	0069	0069	M/C	112 008 8-COMPL

NO DETAIL FOR THIS ORDER AVAILABLE

SHOP	NXT	LPC	LST	CURRENT
4221	W DIVERSEY AV	FTY CHGO RT2H BC35 D40 121079 CS2 194908-10002		
CHARLES E, LARSON	*	(773)772-9700T1	2/15T1	
DATE	ISSUED	COMPLETED		
CAT-CC-J/C	CAT-CC-J/C	TYPE	EMP SEQ APPT	ARRV COMPLETION CODE 7
03-08-94	0092	0092 REGP	158 011	0855 8-COMPL
03-08-94	0092	0092 REGP	158 010	0850 8-COMPL
03-29-93	0062	0062 EMER	076 007	0837 8-COMPL
s 07-23-92	0069	0069 M/C	112 008	8-COMPL

NO DETAIL FOR THIS ORDER AVAILABLE

PremDetail

AddPremDet

Contact

AppDetails

Demographics

AltFuelSupply

Landlord

MeterTest

TransHist

Equipment Movement History

Meter Test Results

Equipment Type	Equipment Number	Date R
DDEV TYPE B	2233	
METER	P1686424	

Date Tested	Reason Tested	Test Results
-------------	---------------	--------------

Details..

Fast/Slow Meter Bill Adj..

CANCEL + Rebill.

Demand Device Service Call Report

40034
LST TB

OA

RU ID 2233
Address 4221 W DIVERSEY
Account # 4500004222438
Description Upgrade

Date 11/10/01

Meter #1 P1686424

Stop Reading 457015 Meter Reading or Start Reading 472238

Unc Stop Reading 595632 Unc Start Reading 595817

Meter #2

Stop Reading Meter Reading or Start Reading

Unc Stop Reading Unc Start Reading

Remarks

REPLACED CMU WITH CPA ALSO REPLACED BVI RESYNC RDGS

~~79-92~~ meter change

194908-10002 Name Lopez, Steven
ACCT # in OLCAS

BASE INDEX INSPECTION AND SERVICE REPORT

File No.	Zone 12	Address 4221 W. DIVERSEY	Rate	Mtr. Code	Instr. Code	Instrument No.
Name CHARLES LARSON	Town	Company Meter No. 1686424	Manufacturer Mtr. Serial No. 80487412			
Installation: No Change <input type="checkbox"/> New <input type="checkbox"/> Replaced <input checked="" type="checkbox"/> Removed <input type="checkbox"/>			Base Condition	Found	Left	Temperature: F°
New or Replacement Instrument No.			Fixed Factor			Gas 56°
Instrument Or Meter Reading Index Reads In			T.C. Meter			Instrument Found 56°
Stop V-595817 M.C.F.x 1.0			B.T.L. 01			Instrument Left 56°
Start V-595817 M.C.F.x 1.0			B.P.L. 02			Pressure P.S.I.G.
Remarks REPLACED INSTR FOR UPGRADE			B.V.I. 03	✓	✓	Gas (I. Hg.) 19.6
Completed By			P.V. Rec., 04			Instrument Found 19.6
Date			P.V.T. Rec., 05			Instrument Left 19.6
S. LOPEZ 11-10-01			P.V.I.T. Rec., 06			Inspection: Scale Check <input type="checkbox"/>
			Other			Factor Check <input checked="" type="checkbox"/>

Long, Dennis

From: Long, Dennis
Sent: Monday, May 06, 2002 9:26 AM
To: Long, Dennis
Cc: Revello, Michael
Subject: RE: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

GTS plans to correct billing from 01-00 through 07-01 to reflect a constant of 10 for the meter being read in MCF instead of CCF as originally billed. From 01-00 on this customer would have qualified for Rate 3 as a result. Instead of rebilling the customer on Rate 3, GTS would apply a credit toward the account. The credit would be the total of the monthly savings on Rate 3 for the period 01-00 through 04-02 plus payments the customer made for bills paid while on Rate 2 during that period. Please calculate the total savings on Rate 3 for the above period. Rate 3 contracts were recently signed by this customer which would have been in effect on 05-01-02 regardless of the above circumstances. They are based on a billing demand of 2,790 therms which should be used in determining the savings on Rate 3 for the above period.

Thanks
Dennis Long

From: Long, Dennis
Sent: Thursday, April 04, 2002 1:46 PM
To: Mueller, John R.
Cc: Parr, Michael K.; Revello, Michael
Subject: FW: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

John,

Please see the below e-mail. Mark DiValerio would like to see what the annual costs would have been on Rate 3 for the this customer for the period from 07-09-92 through 12-01. This customer is currently on Rate 2 and would have qualified for Rate 3 if we had billed him correctly from 07-09-92 onward.

Thanks
Dennis Long

From: Long, Dennis
Sent: Thursday, April 04, 2002 8:10 AM
To: DiValerio, Mark; Revello, Michael
Subject: Lost Registration, Charles Larson, 4221 W. Diversey Ave., Acct. # 4 5000 0422 2438

According to Meter Shop tickets provided by Jim Scalone, Meter # 1686424, 23M125, supplying the above account, was set on 07-09-92 with a BVI instrument, read in MCF, which was set at an index reading of 0000000 on that date. Billing from that date through 07-01 has been based in error on the BVI instrument being read in CCF instead of MCF, therefore resulting in an underbilling of actual consumption during that period. The index reading on 07-31-01 reported by the Metretek device for billing purposes was 0456895. Based on the above information the above customer has been underbilled on the above account from 07-09-92 through 07-31-01 for 4,112,055 MRD calculated as follows: $4,112,055 = (0456895 - 0000000) \times (10 - 1)$.

Dennis Long

AIS # 2233

**METER
SERVICE CALL**

Location 4221 W DIVERSY

Date 6-15-00

Remarks: RESYNC

FOUND METER # 1686424 W8 WITH COMPUTER READINGS
1st INPUT 0391056 2nd INPUT 226716 RESYNC
METER READINGS 1st INPUT 0391040 2nd INPUT 226716

Technicians

OA *Mc Brown*

FORM 169 10-29-90

BASE INDEX INSPECTION AND SERVICE REPORT

File No.	Zone	Address	Rate	Mtr. Code	Instr. Code	Instrument No.
		<u>4221 W DIVERSY AV</u>		<u>W8</u>	<u>03</u>	<u>804874-R</u>
Name	Town		Company Meter No.	Manufacturer Mtr. Serial No.		
<u>CHARLES LARSON</u>			<u>1686424</u>	<u>781114</u>		
Installation:						
No Change <input checked="" type="checkbox"/> New <input type="checkbox"/> Replaced <input type="checkbox"/> Removed <input type="checkbox"/>						
New or Replacement Instrument No.	Index Reads In					
Instrument On Meter Reading						
Stop	M.C.F. x					
Start	M.C.F. x					
Remarks	C-0391040, V-226716					
Verify Readings + RESYNC						
Completed By	Date					
<i>Mc Brown</i>	<u>6-15-00</u>					
Base Condition	Found	Left	Temperature: °F			
Fixed Factor			Gas <u>75°</u>			
T.C. Meter			Instrument Found <u>74°</u>			
B.T.L., 01			Instrument Left <u>74°</u>			
B.P.L., 02			Pressure P.S.I.G.			
B.V.L., 03			Gas (I Hg.) <u>17.7</u>			
P.V. Rec., 04			Instrument Found <u>19.0</u>			
P.V.T. Rec., 05			Instrument Left <u>17.9</u>			
P.V.T.T. Rec., 06			Inspection: Scale Check <input type="checkbox"/>			
Other			Factor Check <input checked="" type="checkbox"/>			

BASE INDEX INSPECTION AND SERVICE REPORT

File No.	Zone	Address	Town	Rate	Mtr. Code	Inst. Code	Instrument No.
	12	4221 W. DIVERSY			W5	03	8048744
Name			Company Meter No.		Manufacturer Mtr. Serial No.		
CHARLES LARSON			1686424				
Installation:							
No Change <input checked="" type="checkbox"/> New <input type="checkbox"/> Replaced <input type="checkbox"/> Removed <input type="checkbox"/>							
New or Replacement Instrument No. _____							
Instrument Or Meter Reading _____ Index Reads In _____							
Stop _____ M.C.F. x _____							
Start _____ M.C.F. x _____							
Remarks C-0284233							
V-754906 METERS							
Completed By <u>RSM</u> Date 8/5/98							
Base Condition				Found	Left	Temperature:	
Fixed Factor						Gas _____	
T.C. Meter						Instrument Found _____	
B.T.L. 01						Instrument Left _____	
B.P.L. 02						Pressure _____ P.S.I.G.	
B.V.L. 03						Gas (_____ I. Hg) 17.8	
P.V. Rec. 04						Instrument Found 17.9	
P.V.T. Rec. 05						Instrument Left 17.9	
P.V.T.T. Rec. 06						Inspection: Scale Check <input type="checkbox"/>	
Other						Factor Check <input checked="" type="checkbox"/>	

BASE INDEX INSPECTION AND SERVICE REPORT

File No.	Zone	Address	Town	Rate	Mtr. Code	Inst. Code	Instrument No.
	12	4221 W. DIVERSY			W5	03	8048744
Name			Company Meter No.		Manufacturer Mtr. Serial No.		
CHARLES LARSON			1686424				
Installation:							
No Change <input checked="" type="checkbox"/> New <input type="checkbox"/> Replaced <input type="checkbox"/> Removed <input type="checkbox"/>							
New or Replacement Instrument No. _____							
Instrument Or Meter Reading _____ Index Reads In _____							
Stop _____ M.C.F. x _____							
Start _____ M.C.F. x _____							
Remarks C-0284233							
V-754906 METERS							
Completed By <u>RSM</u> Date 8/5/98							
Base Condition				Found	Left	Temperature:	
Fixed Factor						Gas _____	
T.C. Meter						Instrument Found _____	
B.T.L. 01						Instrument Left _____	
B.P.L. 02						Pressure _____ P.S.I.G.	
B.V.L. 03						Gas (_____ I. Hg) 17.8	
P.V. Rec. 04						Instrument Found 17.9	
P.V.T. Rec. 05						Instrument Left 17.9	
P.V.T.T. Rec. 06						Inspection: Scale Check <input type="checkbox"/>	
Other						Factor Check <input checked="" type="checkbox"/>	